



Quality Policy Statement

PDR Construction Limited [the 'Organisation'] operates a Quality Management System [QMS] that has gained BS EN ISO 9001 : 2008 certification, including aspects specific to building and civil engineering, contractor and other related services.

The Management is committed to:

1. Develop and improve the QMS.
2. Continually improve the effectiveness of the QMS.
3. The enhancement of customer satisfaction.

The Management has a continuing commitment to:

1. Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction.
2. Communicate throughout the Organisation the importance of meeting customer needs and all relevant statutory and regulatory requirements.
3. Establish the Quality Policy and its objectives.
4. Ensure that the Management Reviews set and review the quality objectives, and reports on the Internal Audit results as a means of monitoring and measuring the processes and the effectiveness of the QMS.
5. Ensure the availability of resources.

The Organisation has a principal quality objective to always deliver a high quality project, on time and defect free. This is embedded within the company culture.

Other objectives include;

- **The project and installed systems will be constructed to the relevant British Standards and legislation, in a safe environment for our workforce.**
- **A Site Specific Quality Plan shall be implemented on site by the Site Manager and his Management Team. The Managing Director will be responsible for the enactment and monitoring of the Quality Plan.**
- **The Company is continually striving for excellence by adopting and developing new technology and construction methods.**

The structure of the QMS is defined in the Company Quality Manual.

All personnel understand the requirements of this Quality Policy and abide with the contents of the Quality Manual.

The Organisation complies with all relevant statutory and regulatory requirements.

The Organisation constantly monitors its quality performance and implements improvements when appropriate.

This Quality Policy is regularly reviewed in order to ensure its continuing suitability.

Copies of the Quality Policy are made available to all members of staff. Copies of the minutes of Management Reviews, or extracts thereof, are provided to individual members of staff in accordance with their role and responsibilities as a means of communicating the effectiveness of the QMS.

Paul Dransfield

Managing Director