

Quality Management Policy Statement

PDR Construction Limited operates a Quality Management System [QMS] that is accredited to ISO 9001 : 2015, including aspects specific to building and civil engineering, contractor and other related services.

The Management are committed to:

1. Developing and improving the QMS
2. Continually improve the effectiveness of the QMS
3. The enhancement of Customer Satisfaction.

The Management has a continuing commitment to:

1. Ensuring Customers needs and expectations are determined then fulfilled
2. Communicate throughout the Organisation the importance of meeting Customer needs and all relevant statutory and regulatory requirements
3. Continually review the Quality Policy Statement and its objectives
4. Ensure that the Management Reviews set and review the quality objectives, and reports on the Internal Audit results as a means of monitoring and measuring the processes and the effectiveness of the QMS
5. Ensure the availability of resources.

The Organisation has a **principal quality objective** to always deliver a high quality project, on time and defect free. This is embedded within the company culture.

Other main QMS objectives include:

- The project and installed systems will be constructed to the relevant British Standards and legislation, in a safe environment for our workforce.
- Communicate and ensure all personnel understand the requirements of this Quality Policy Statement and abide with the contents of the *Quality Manual.
- The Company is continually striving for excellence by adopting and developing new technology and construction methods.

*The structure of the QMS is defined in the Company Quality Manual which is embedded in the Integrated Management System manual for the business.

The Organisation constantly monitors its quality performance and implements improvements when appropriate.

This Quality Policy Statement is regularly reviewed in order to ensure its continuing suitability.

Copies of the Quality Policy Statement are made available to all members of staff. Copies of the minutes of Management Reviews, or extracts thereof, are provided to individual members of staff in accordance with their role and responsibilities as a means of communicating the effectiveness of the QMS.

Approved: *P. Dransfield*
Paul Dransfield [Managing Director]

Date: 20 . 3 . 20